

D.L.

High – Level Workshop "National and Regional KYC Utilities – from concept to implementation"

Riga, 23.11.2018





D.K.

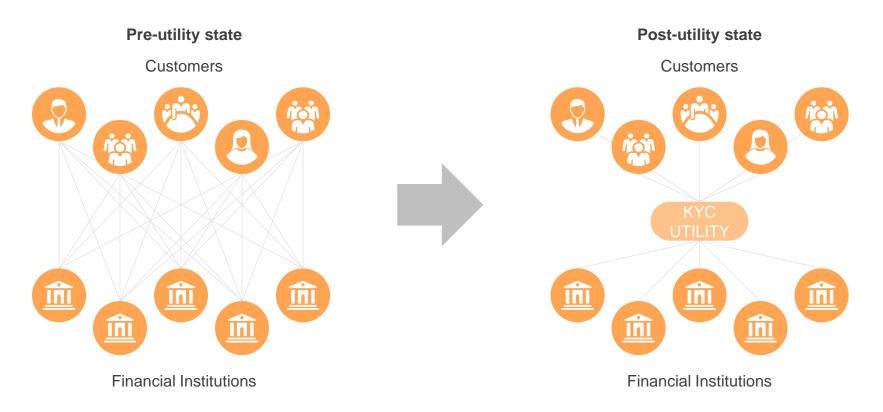
KYC Utilities

 trends, key
 benefits and
 challenges

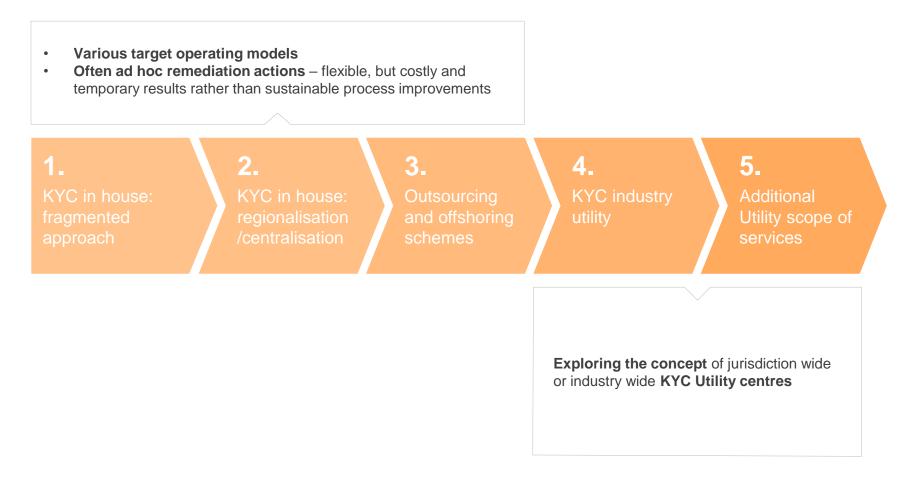


KYC utility - definition

A KYC utility is a managed service activity that streamlines the collection, verification, storage and sharing of data and documents required to support a financial institution's KYC procedures amongst participating Financial Institutions



Evolution of KYC services – from Front Office to comprehensive industry KYC utility service



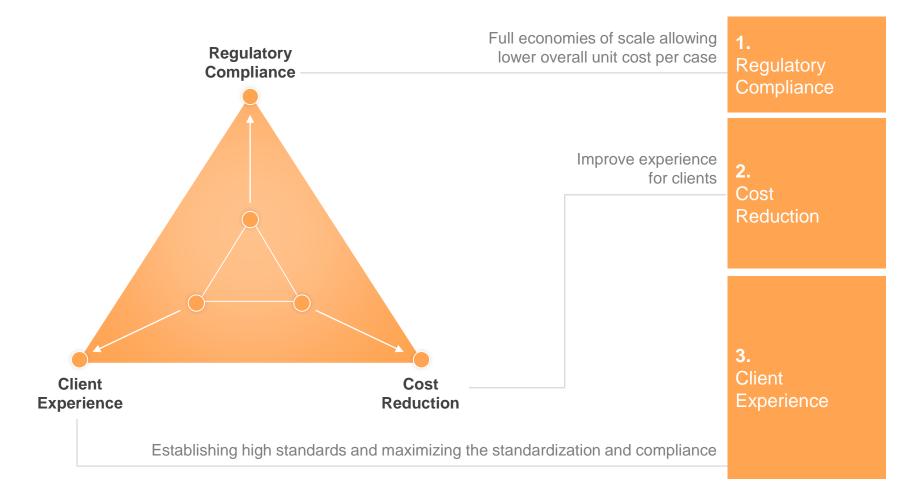
Evolution of KYC services – from Front Office to comprehensive industry KYC utility service



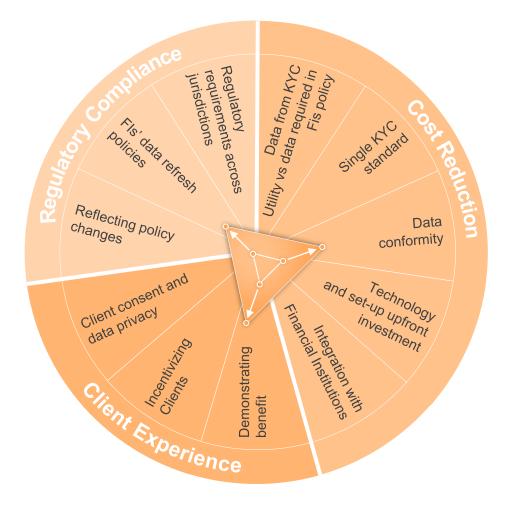
KYC utility – clear regulatory and economic benefits to be achieved

Increased standardization of KYC quality and compliance		1.
Imposing marketwide compliance standards	«	Regulatory Compliance
Reducing work duplication	«	2. Cost Reduction
Leveraging centralised content and technology advances	«	
Shortening onboarding times	«	
Rapid and uniform customer acceptance decisions process	«	3. Client Experience
Customer touch points	«	
Reducing the client administrative burdens	«	
Reducing the need for clients to provide the same documents to every financial institution with which they engage		

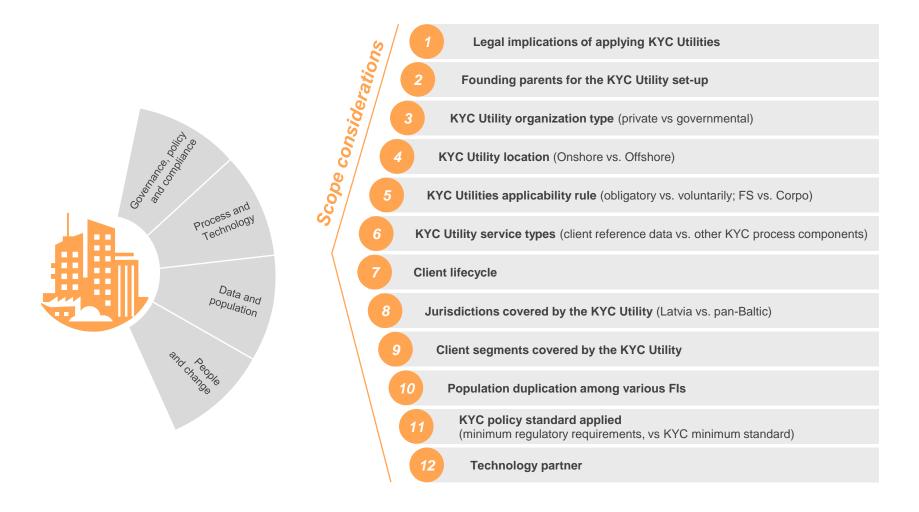
Setting up a KYC Utility – finding a balance between three key goals



Setting up a KYC Utility – challenges



Setting up a KYC Utility – selected critical design considerations





A.K.



eID and digital on-boarding – good examples

Germany

The verification of a natural person identity could be done by a post office



United Kingdom

The verification of identity could be checked by credit agencies

Belgium

Which has a mandatory national eID cards (NeID) which could support remote verification using eID software

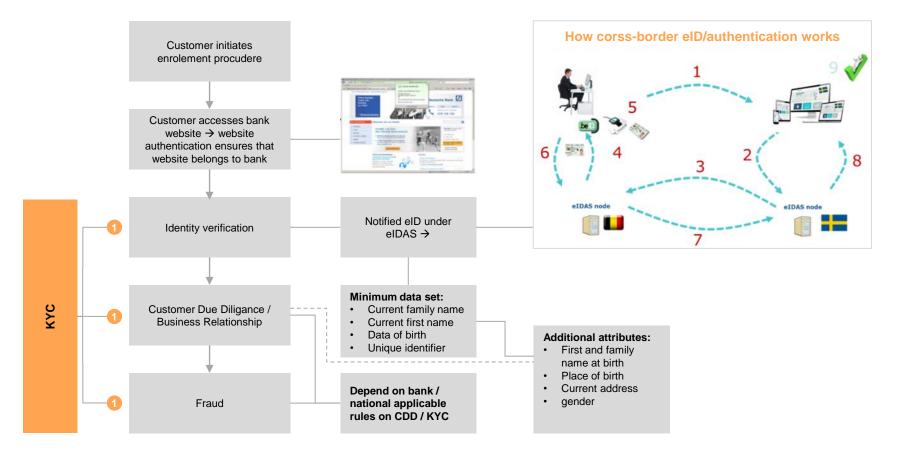
Estonia

Established a regulation defining the required digital provisions on how to use the mandatory NeID for the identification and verification of a persons' identity

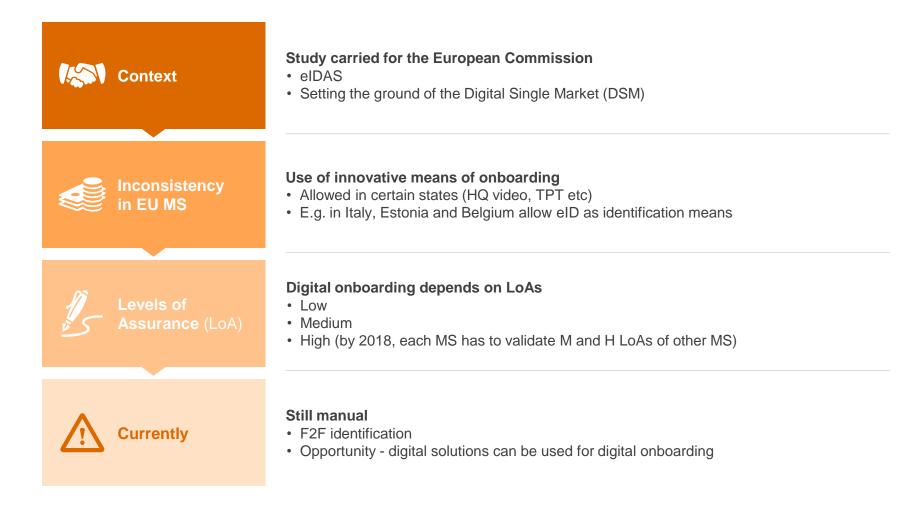
Sweden

Financial institutions can issue eID for their customers (i.e. BankID15) which can be used as an eID solution for onboarding into other financial institutions or to perform other online activities, such as online shopping and eGovernment services

eID and digital on-boarding – workflow for establishing relationship with a customer online



eID and digital on-boarding – high level conclusions



Thank you!

pwc

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