## General data as of December 31, 2019\*

No	Name	Number of Customers <sup>1</sup>				Number of	
			Corporate	Retail	Number of Internetbank users <sup>2</sup>	mobile application users	Number of customer service offices
1	Swedbank	986,875	70,645	916,230	712,017	443,847	37
2	SEB banka	448,518	30,331	418,187	294,774	99,632	30
3	Citadele banka	422,907	36,686	386,221	233,580	131,474	37**
4	Luminor Bank	213,205	17,694	195,511	139,068	58,381	10
5	PrivatBank	25,306	2,524	22,782	8,986	0	11
6	Industra Bank (Meridian Trade Bank )	24,277	1,316	22,961	5,327	0	14
7	BlueOrange Bank	12,838	1,125	11,713	3,217	2,019	1
8	LPB Bank	2,300	924	1,376	1,648	0	2
9	Regionala investiciju banka	1,478	406	1,072	928	0	0
10	Baltic International Bank	1,393	803	590	1,003	0	1
11	Rigensis Bank	1,028	664	364	917	0	1
12	Signet Bank	836	441	395	581	87	1
13	Danske Bank Latvia branch	219	157	62	162	0	1
14	Expobank	114	64	50	143	0	0
15	OP Corporate Bank branch Latvia	-	_	-	-	-	-
	FLA member banks	2,141,294	163,780	1,977,514	1,402,351	735,440	146
16	Altum	8,513	6,916	1,597	0	0	7

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<sup>\*</sup> Data of the members of Finance Latvia Association;

Data of OP Corporate Bank branch Latvia is not available;

Data source: information from the members of Finance Latvia Association;

 $<sup>**\ 28</sup>$  service offices are located in Latvia;

<sup>&</sup>lt;sup>1</sup>Active customer - an individual who have made at least two operations or transactions (excluding bank fee payable) for the last six months;

 $<sup>^2</sup>$  Internetbank user - an individual who has authorized its internetbank account at least for six times for the last six months.